

Linkstyle Matrix II Smart Key Lock Box Manual Scan the QR code below for an updated digital manual, more details, guides, FAQs, and other product resources for this device



https://linkstyle.life/mx2h

If you need any support, do not hesitate to reach out to us at:

email: support@linkstyle.life voicemail: 1-888-419-4888

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# A. Notice Before Use Phsyical Keys:

 Test the physical keys before using the key box to ensure they work properly.
 Each Matrix II is equipped with 1 pair of unique keys, copies are not readily available.

#### Pairing the Nexohub Gateway:

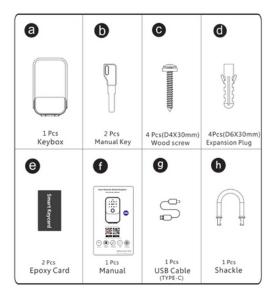
- Ensure the Nexohub is within 10 feet of the Wifi router during setup.
- After setup the Nexohub can be moved up to 300 feet away from the router
- The Matrix II and Nexohub need to be within 5 feet once paired to maintain their connection
- Ensure you are using 2.4GHz wifi when pairing the nexohub gateway

#### A. Notice Before Use

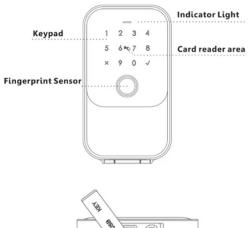
The Matrix II Smart Key Lock Box can be used via Bluetooth pairing to the Linkstyle app, or by pairing to the Nexohub gateway for remote features via Wifi

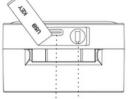
- Bluetooth Pairing: connect the Matrix II to your phone/mobile device via bluetooth to create member account and admin passcodes
  - Admin passcodes are permanent and can be used at any time without need to access the Linkstyle app
- With Hub: Pair the Nexohub gateway to your wifi which must be 2.4GHz, then pair the Matrix to the Nexohub via bluetooth
  - remote features include:
    - Remote unlock
    - Member management
    - Real time notifications

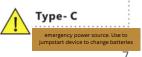
#### B. Product Overview



### B. Product Overview (Continued)







Cylinder Hole

### B. Product Overview (Continued)



# C. Setup & Installation Download the Linkstyle App

#### Install the Linkstyle app

Scan the QR code below to download and install the Linkstyle app. Register a new account on the app if you do not have one.



#### \*\*\*Important Note:

When registering an account in the Linkstyle app, be sure to set the region to United States of America.

# Register United States of America

# C. Setup & Installation Power on Device

#### Prepare device for setup

Open the key box with the keys provided, then open the battery compartment which is in the door. Install 4 x AAA batteries.



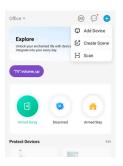


# C. Setup & Installation: Bluetooth Pairing

### Add device to Linkstyle app: Pairing Mode

To wake the Matrix II and turn on pairing mode, place your palm across the keypad. You should hear the voice prompt "Please pair device".

Step 1: Open the Linkstyle App Dashboard Step 2: Tap the "+" button in the top right corner and choose "Add Device"



# C. Setup & Installation Bluetooth Pairing (Continued)

Step 2: The app will automatically scan for devices nearby in setup mode. Once the the device is found, tap its icon and follow the onscreen instructions to complete setup.



**Special Note:** In the event of a timeout or your device does not automatically become detected try to reset the Matrix II. Refer to pages 17-18. After resetting go back to step 1, pg 11

### D. Operating Instructions:

#### Member management:

- Create permanent codes for admins in the member management section
- Member codes are permanent and can only be deleted manually.
- Member codes can be entered to the Matrix II for access without opening the Linkstyle App
- The Matrix II can store up to 200 unique passcodes

#### Temporary Passcodes:

- with the exception of 'Custom' can be created when offline or outside of bluetooth range via the Linkstyle Apps cloud service which is free
- Temporary passcodes not member codes should be used for renters, contractors or other temporary guests

# D. Operating Instructions: Member Management

#### **Add User Fingerprint**



Step 1: Select Member



Step 2: Tap Add under Fingerprint



Step 3: Start Capturing



Step 4: Press finger 5 times



Step 5: Label the finger print

# D. Operating Instructions: Member Management (Continued)

#### Add User Code



Step 1: Select Member



Step 2: Tap Add



Step 3: Tap Random or enter a custom code

# D. Operating Instructions: Member Management(Continued) Add User Card



Step 1: Select Member



Step 2: Tap Add under Card



Step 3: Tap card to device center



16 Step 3: Name card

# D. Operating Instructions: Temporary Code

#### **Add Temporary Code**







Step 1: Tap Temporary Code

Step 2: Select code type and set parameters

Step 3: Confirm and save

<sup>\*\*</sup>Temporary Codes, with the exception of 'Custom' can be created when offline or outside of bluetooth range via the Linkstyle Apps cloud service.

<sup>\*\*</sup>Custom code needs to be created in bluetooth range or when Matrix II is also paired to the Nexohub gateway for remote access.

# Important Note for Nexohub and App: Requires 2.4GHz Wi-Fi to pair

Keep the Nexohub gateway, and the router with 2.4GHz Wi-Fi within 10 feet during the setup process.

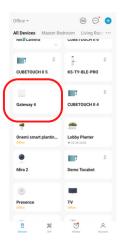
You can relocate the gateway up to 200-300 feet away from the router after setup

Keep the lock box within 5ft of Hub at all times to maintain bluetooth connection.

After pairing Matrix II with Nexohub test the proper distance of the devices by turning bluetooth off on your mobile device

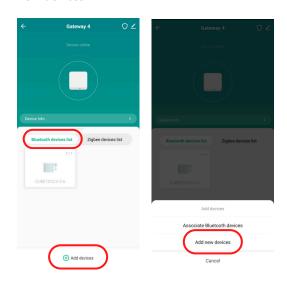
#### Add Matrix II to Nexohub Gateway

Step 1: In the Devices page of the Linkstyle app, find and tap the Nexohub.



#### Add device to Linkstyle app - Nexohub

Step 2: Make sure the "Bluetooth devices list" is selected, and tap "Add devices", then "Add new devices"



#### Add Matrix II to Nexohub Dashboard

Step 3: The app will automatically scan for devices nearby in setup mode. Once the the device is found, tap "Done" and follow the onscreen instructions to complete setup.



#### F. Resetting the Matrix II

**Step 1:** open the key box, then press and hold the reset button for 5-10 seconds, until you hear the voice prompt "Please enter the initialization password".



**Step 2**: When prompted enter the initialization password "000√" on the keypad.

You will hear the voice prompt "Operation successful".

#### F. Resetting the Matrix II

The device is now reset to factory settings in setup mode and the unlock password is reset to 123456.



#### G-A. Mount Device to Wall

Step 1: Poke out the screw plugs

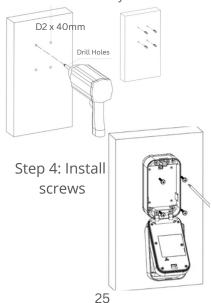
Step 2: Plan where to drill holes using the

screw holes as a template



#### G-A. Mount Device to Wall

Step 3: Drill holes (D2 x 40mm) for screws. Install anchors if necessary



#### G-B. Hang Device with Shackle

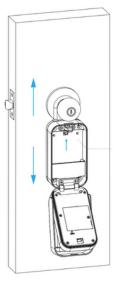
Step 1: Remove rubber waterproof plugs

Step 2: Click shackle into main body



#### G-B. Hang Device with Shackle

Step 3: To unlock shackle, push the the Unhook button up and pull shackle out.



# E. Technical Specifications

Main material	Aluminum Alloy, Zinc alloy, Tempred glass
Available Color	Black
way to install	Wall mounting(main)
Communication	BLE5.0
Support OS	iOS 7.0 or above, Android 4.3 or above
Battery Life	7000 times normal unlock(10-12 months)
Power Supply	DC6V:4pcs AAA alkaline batteries
Static Current	<65uA
Dynamic Current	<180mA
Unlock Way	APP, Passcode, Card, Manual key, Fingerprint (optional)
Unlock Time	1~1.5 seconds
Working Temperature	-20~55 degree
Working Humidity	10%~95%
Factory Password	Factory master password:123456, after configuration, it will be invalid
Virtual Password	Available
IP Level	IP65 Certificated
User Capacity	Number of Fingerprints, Passwords and Cards: 200

### F. Warranty & Support

Thank you for choosing Linkstyle. We are dedicated to providing innovative and convenient products for an enhanced lifestyle. This Product Warranty Agreement ("Warranty") applies to items purchased directly from Linkstyle.

#### **Warranty Duration:**

All products sold by Linkstyle come with a standard one (1) year warranty from the date of purchase, unless stated otherwise.

#### Warranty Coverage:

During the warranty duration, Linkstyle assures that the product will be free from defects in materials and workmanship when used under regular conditions.

#### **Exclusions:**

This Warranty does not cover the following:

- Damages due to misuse, neglect, or deviation from user instructions.
- Damages from natural disasters such as floods, fires, or accidents.
- · Unauthorized repairs, modifications, or disassembling.
- Cosmetic damages like scratches, dents, or broken parts.

### F. Warranty & Support (Continued)

#### Filing a Warranty Claim:

- Reach out to Linkstyle Customer Support providing your proof of purchase, product details, and a comprehensive description of the issue.
- Our team will evaluate the claim and, if required, provide return shipping instructions.
- If the product is confirmed defective, Linkstyle, at its discretion, will repair or replace the item.

#### Limitation of Liability:

Linkstyle's liability is strictly limited to the repair or replacement of the product. Under no circumstances will Linkstyle be liable for any indirect, incidental, or consequential damages. The total liability shall not exceed the original purchase price of the product.

#### Warranty Transferability:

This Warranty is solely for the original purchaser and cannot be transferred.

#### Governing Law:

This Warranty is governed by the laws of the country/state of purchase.

#### Disclaimer:

Apart from what's stated here, no other express or implied warranties apply, including implied warranties of merchantability or suitability for a specific purpose.

For any queries or concerns regarding our products or this Warranty, reach out to us at <a href="mailto:support@linkstyle.life">support@linkstyle.life</a>.

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